



Dear New Member,

You have joined a member-owned electric utility with more than 12,000 of your friends, co-workers, neighbors, and business owners and we look forward to serving you! Please review all of the information below to see the services that are available to you.

We have one Headquarters/Member Services location
open 8:00 a.m. - 4:30 p.m., Monday-Friday.

Our Headquarters/Member Services office is located at
7103 General Mahone Hwy., Waverly, VA 23890.

We have two convenient, 24-hour Payment Drop Boxes. The first is located at our Waverly office and another at 5718 Courthouse Rd., Prince George, VA 23875.

Manage your account, pay your bill online, and monitor your usage
24/7 with the SmartHub app.



Call us at our Main Phone Number, 804-834-2424 (Member Service & Outages 24/7),
email us at info@pgec.coop or contact us through the SmartHub app.

The Cooperative's Web Address is <https://www.pgec.coop>.
And you can follow us on Facebook!

Sign up for Outage Texting at <https://www.pgec.coop/outage-texting>
and quickly report any power outage without the wait!

Copies of the Cooperative's Terms & Conditions for Providing Electric Service, the Cooperative's By-laws, Rate Schedules, and Non-Discrimination Statement can be found on the above web address under "Rates - Legal," or by request at either of the above Member Service locations.

If you have any further questions, please contact a Member Service Representative at the number listed above

Sincerely,
Prince George Electric Cooperative